

# **Privacy Policy**

## **Our Commitment To Privacy**

We at Heffler Claims Group are dedicated to protecting your privacy and handling any personal information we obtain from visitors to our website with care and respect. This Privacy Policy describes our practices regarding the collection and handling of information that is provided through [www.hefflerclaims.com](http://www.hefflerclaims.com). This policy may be updated from time to time and the new policy will not go into effect until it is posted here.

## **The Information We Collect And How We Use It**

When you visit our website, we may collect personally identifiable information that either you choose to voluntarily disclose when you 1) contact us with a comment or request for information about Heffler Claims Group or a specific Case or 2) file an electronic claim, or a third party (e.g., broker, custodian) provides on your behalf.

Personally identifiable information can include name, address, telephone number, email address, and Proof of Claim form data. We restrict access and use of this information to only those employees and third-party processors who require the information to respond to your comment or inquiry or to process claims.

We also may automatically collect certain website use information as you browse our website. This is technical information and is not personally identifiable. Examples include the type of Internet browser you are using, your computer's IP address, the type of computer operating system you are using, the domain name of the website from which you

linked to our website and a record of the pages on our website that you have visited. We use this information for purposes of optimizing and improving our website.

## **About Cookies**

When you view our website, we may store certain information on your computer in the form of a “cookie” or similar file. Cookies help us tailor and improve your Web browsing experience on our website and do not contain any personally identifiable information.

With most Internet browsers, you can erase cookies from your computer hard drive, block all cookies or receive a warning before a cookie is stored. Please refer to your browser instructions or help screen to learn more about these functions.

## **With Whom Do We Share Your Information?**

Heffler Claims Group does not sell or rent any personal information to third parties for marketing purposes. We only share information when it is necessary to complete the claims administration process or to investigate, prevent, or take action regarding illegal activities, suspected fraud, or as otherwise required by law.

## **How We Protect Your Information**

You understand and agree that “perfect” security does not exist anywhere, including the Internet. As a result, Heffler Claims Group cannot guarantee or warrant the security of any information you transmit to us via our website, and you do so at your own risk. We are committed to ensuring the safe retention and use of your personal information; our business practices, processes, and facilities comply with applicable laws and regulations on data privacy protection and security.

## **Other Websites Linked To Our Site**

We are not responsible for the practices employed by websites that may be linked to or from our website or the information or content contained therein. Please remember that when you are on any other website, this Privacy Policy is no longer in effect. Your browsing and interactions on any other website, including websites that have a link to or from our website, is subject to that website's own rules and policies. Please refer to those rules and policies before proceeding.

## **Questions/Changes To Your Information**

If you have any questions about this Privacy Policy or you wish to revise or remove personal information you submitted previously on this website, you may contact us using the information at the "Contact Us" link on this website. You expressly authorize us to access your data for purposes of completing your requested modifications and/or deletions.

## **Your Consent**

By using this website, you signify your agreement to the terms of this Privacy Policy. If changes are made to this Privacy Policy, you will signify your agreement with the new policy by continuing to use this website after the changes have been posted.